2018 ANNUAL REPORT CITY OF COLD LAKE



03

Mayor's Message City Manager's Message City Council Strategic Priorities

Check it out.

Each year the City of Cold Lake publishes an annual report. This is our chance to reflect on what has happened in the community over the past year. It is also a chance to give residents the final numbers on expenditures and to look at where we were, and where we wanted to go, when 2018 drew to a close. With exciting new facilities being built, major infrastructure projects on the go, and increasingly popular community events and programming, the city is excited to share all it has to offer with its residents and visitors.

The City of Cold Lake is proud to take an open and transparent approach to customer service, not only in this annual report, but year round. If you have questions, you can always call or drop by City Hall, contact an elected official, or send us an email at city@coldlake.com. Detailed contact information is available on Page 47 of the annual report and online at coldlake.com.

08

TAXES AND FINANCE

Distribution of Expenses
Operational Funding
How Taxes are Calculated
Statement of Operations
Statement of Financial Position
Accumulated Surplus
Cold Lake Air Weapons Range/I.D. 349

16 CITY SERVICES

Cold Lake Transit
Planning and Development
Infrastructure Services
Emergency Services

35

RECREATION & SOCIAL SERVICES

Cold Lake Public Library
Cold Lake and District FCSS
Cold Lake Energy Centre
Cold Lake Golf and Winter Club
Marina, Parks and Greenspaces





Mayor's Message.

Looking back at 2018, we are able to see that many long-term projects and programs came to fruition, advancing council's goal to ensure exceptional recreation opportunities and a high quality of life for our residents.

With the help of provincial and federal grants, our transit system took possession of two new lowfloor buses to help deliver a more comfortable, sustainable, and accessible system. Our system has not changed much – but at the same time it has come a long way from when we started with \$60,000 in used buses from Calgary. From its humble beginnings, Cold Lake Transit has become a prized service in our community that allows our youth to access parks and recreation facilities, and has made a significant and positive impact in many residents' lives.

The system will continue to evolve and council will continue to ensure that it serves our community's transportation needs efficiently. The Energy Centre and the Artificial Turf Field and Grandstand projects also saw exceptional progress through the year, allowing them to open in 2019.

Of course, our region struggled with a slow economy and we continue to look for signs of a recovery. Our council was faced with tough decisions trying to balance continued work on our infrastructure deficit while also preparing to accept new growth when the economy turns around.

You will notice reading the following pages that the changes to the City of Cold Lake's Air Weapons Range sustainability agreement had a severe, negative impact on our capital budget. Projects approved in past budgets have kept the city busy, but if the city's sustainability is not once again respected by the province and our neighbours, we will increasingly find ourselves in a precarious position. A sustainable Cold Lake has always been our top priority and, without a new agreement that respects the intent of the original, we will quickly be fighting for our sustainability once more.

I thank the readers of our annual report for their interest in our community. If you have any questions, you can always reach out to our staff at City Hall, to myself, or to your councillors directly. Contact information is contained in this report, as well as on our website at coldlake.com.



City Manager's Message.

KEVIN NAGOYA, CAO

Last year once again proved busy for the City of Cold Lake's administration, even though we were, by and large, propelled by the momentum of projects started in previous years.

We continued to work on the third phase expansion of the Cold Lake Energy Centre, as well as the Artificial Turf Field and Grandstand. These two projects opened to the public in 2019 and significantly expanded the recreation options in the city. We anticipate that these facilities will increase the number of tournaments and special events the city and its community groups are able to host. These can be important economic drivers, bringing visitors to participate in and watch provincial-level tournaments year round.

Early in 2018, we started planning for one such tournament when a dedicated group of volunteers and city staff came together to help host the Alberta 55 plus Winter Games, which were ultimately held early in 2019.

The annexation project also took considerable work as the city completed public consultations for people affected by the change in municipal boundaries. Annexation took effect on the first day of 2019 and will allow for the city to plan for orderly, well-measured development. The annexation will also spark another flurry of projects for the city's administration as we welcome new residents and landowners, and work to update the city's major planning documents: the Municipal Development Plan and the Intermunicipal Development Plan.

Of course, we had much more on our plate than we can list here. Work on underground infrastructure continues at a steady pace and there are details on our capital projects in the pages that follow. This annual report is a chance for residents to see what we accomplished in 2018, and the plans we made for 2019. More information, including the city's budgets, is available on our website at www.coldlake.com and, if residents have any questions, we are always happy to assist at City Hall.



COPELAND, MAYOR

Your City

Council.



SOROKA, COUNCILLOR VINING, COUNCILLOR



CRIS





BOB **BUCKLE, COUNCILLOR LAY, COUNCILLOR**





LEFEBVRE, COUNCILLOR

Cold Lake City Council holds its regular meetings at City Hall on the second and fourth Tuesday of each month. On the third Tuesday of each month, council holds its Corporate Priorities Committee meetings. No decisions are made at corporate priorities meetings, however, they allow elected officials to discuss certain topics at length, and make recommendations to administration. Meetings start at 6:00 pm and are open to the public. Agendas and meeting minutes are available online at www.coldlake.com. In addition to regular and corporate priorities meetings, elected officials also attend a number of committee and board meetings. Some committees are established by council to assist with city business or special projects. Others are community associations or committees with council representation at meetings.

COMMITTEE & BOARD MEETINGS

Municipal Planning Commission Subdivision and Development Appeal Board Composite Assessment Review Board Local Assessment Review Board Cold Lake Recreation and Culture Advisory Committee Cold Lake Economic Development Advisory Committee Cold Lake and District FCSS Advisory Committee Regional Utility Services Commission Lakeland Lodge and Housing Foundation Cold Lake Public Library Board Northern Lights Library System Northeast Alberta Information HUB Intermunicipal Collaboration Framework Committee Water North Coalition Lakeland Industry and Community Association Inter-City Forum on Social Policy Municipal Disaster Services Agency



From time to time, City Councillors meet to discuss their strategic priorities.

These give administration guidance on what issues to focus on and where to dedicate resources. Council typically lists five top priorities in order of importance.

1

COLD LAKE AIR WEAPONS RANGE (CLAWR) AGREEMENT/I.D. 349

The sustainability of the City of Cold Lake was the driving force between the original Cold Lake Air Weapons Range agreement in 2011. Since then, the previous government altered the deal, resulting in an annual loss of \$10 to \$12 million in revenue. The City of Cold Lake continues to work with its neighbours and the Government of Alberta to arrive at an agreement that will provide for the city's sustainability. For more information on the agreement, see Page 15.

2

INTERMUNICIPAL COLLABORATION FRAMEWORK

Changes to the Municipal Government Act require that all municipalities implement cost-sharing agreements known as Intermunicipal Collaboration Agreements (ICF). These are mandated to be in place by April 2020. The City of Cold Lake and the Municipal District of Bonnyville are expected to begin work on an ICF in 2019.

3

CRIME PREVENTION

Council's priority to address crime saw a major win in 2018 when the new Police Dog Service became operational. While this service had an immediate and positive impact for policing, council and administration continue to meet with the local RCMP to hear about their needs and any trends in the region. Administration continues to work with the RCMP on the replacement of the detachment building. For more information on policing and the police dog service, see Page 30.



4

ANNEXATION

The city's annexation took effect on January 1, 2019. Throughout 2018, council and administration continued to consult with affected property owners and prepare for the implementation of the annexation agreement, which was established between the City of Cold Lake and the Municipal District of Bonnyville in 2017. Late in 2018, the city took steps to welcome its new residents and continues to work with residents affected by the annexation to ensure a smooth transition. For more information, see Pages 18 and 19.

5

COMMERCIAL AIR SERVICE

Cold Lake continues to work with the Federal Government and 4 Wing to establish a CATSA screened commercial air service in the City of Cold Lake, Once an agreement is signed for the use of the required area, the City of Cold Lake will begin to market itself to prospective air carriers. CATSA screening will allow for seamless connections to domestic and international flights through a major hub such as Edmonton or Calgary.



In addition to the top five priorities, the following were other areas of interest that council directed administration to focus on.

MUNICIPAL DEVELOPMENT PLAN (MDP)

With the annexation having taken effect, there is a clear need to update the city's primary guiding planning document, the MDP. Grant funding for this project was secured in 2018, and the project kicked off in 2019. The city's MDP provides the "large picture" vision for development in the community.

INTERMUNICIPAL DEVELOPMENT PLAN (IDP)

Similar to the MDP, the IDP is a high-level planning document that visions out development in the neighbouring county. Grant funding for this project was also secured in 2018, and the project started in the spring of 2019. Copies of the existing planning documents and information about their review can be found online at coldlake.com

INFRASTRUCTURE: PRIORITIES AND CAPITAL PLAN UPDATE

Council and administration are working towards an update of the city's 10-year capital plan. These plans serve as a high-level vision for the future of the community and are frequently updated to reflect past successes and future goals. A five-year capital plan is also mandated by changes to the Municipal Government Act.

ECONOMIC DEVELOPMENT STRATEGY

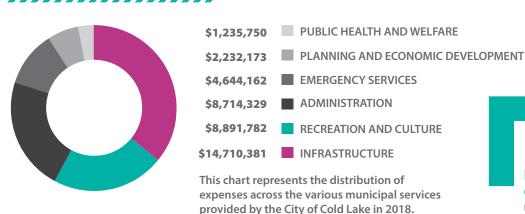
Having secured 50 per cent grant funding in 2017, this project continued throughout 2018, and resulted in the adoption of a new Economic Development Strategy. The process included a significant amount of public consultation through online surveys, in-person meetings, and focus groups. A copy of the plan can be found at coldlake.com.

Strategic Priorities

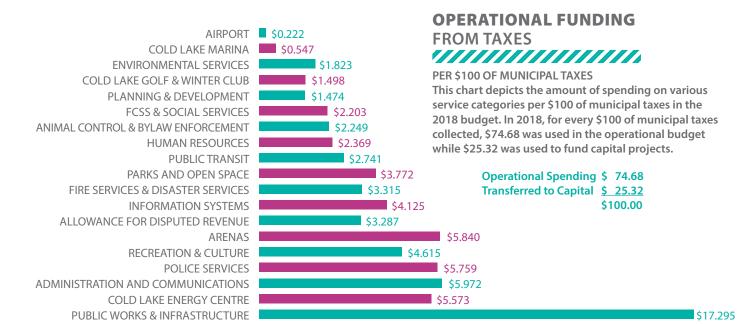
Show me where my money goes.

The City of Cold Lake's Finance Department is responsible for customer service, property taxes, utility billing, accounts payable, accounts receivable, the city's budget process, and the city's financial statements. The following pages contain information regarding where the City of Cold Lake stands financially, and how revenue collected from municipal taxes is spent to provide municipal services.

DISTRIBUTION OF EXPENSES







How taxes are calculated.

Budget Decisions

Council approves services and programs and administration calculates the revenue needed to pay for the desired services Roads, Waste Management, Policing, Social Programs, etc.



Provincial Government

Determines how much each community needs to pay to cover its share of the Education Tax and the Seniors Foundation.



Property Assessments

The assessor prepares assessments for the municipality and Assessment Notices are sent to each property owner. Owners have 60 days to appeal the assessed value of their property.



Tax Rates Set

Rates are set so that enough revenue is raised to balance the budget. Rates can vary for residential properties, multi-family properties and commercial properties. Tax notices are then sent to property owners.



This chart displays several scenarios and what they would mean for a residential property's municipal tax bill. The assessed values of properties used to calculate 2019 property taxes fell, on average, 6.6 per cent throughout the community. In 2019, council passed a zero per cent municipal tax increase, however, the average total tax decrease was -1.1per cent for 2019: That's because Cold Lake's share of the Provincial **Education tax and Seniors Requisition also fell** in relation to the rest of the province. The actual impact on a property's tax bill, however, will depend on the change in its value in relation to the rest of the properties in the community.

PROPERTY VALUE INCREASE BY 6.6%

VALUE: \$373,100 MUNICIPAL TAX PAID: \$2,997.15 TAX RATE: 8.0331 In this scenario, the property bucks the trend and increases in value by 6.6% while the average property in the community decreases in value by 6.6%. The end result is that the property owner's municipal taxes will increase by about 14% compared to the previous year.

8.0331 Tax rate required to raise the municipal portion of the tax bill

10.8998 Total tax rate in Cold Lake for both municipal and provincial property taxes

+2.8667 Tax rate required to raise the provincial portion of the tax bill

VALUE: \$350,000 **MUNICIPAL TAX PAID:** \$2,627.17

TAX RATE: 7.5062



PROPERTY VALUE SAME AS PREVIOUS YEAR

RESIDENTIAL PROPERTY VALUE

MUNICIPAL TAX EXAMPLES

「!!!!!!!!!!!!!」

VALUE: \$350,000 MUNICIPAL TAX PAID: \$2,811.59 TAX RATE: 8.0331 In this scenario, the property maintains its value while the average property in the community decreases in value by 6.6%. The end result is that the property owner's municipal taxes will increase by about 7%

compared to the previous year.



2019

PROPERTY VALUE DECREASE BY 6.6%

VALUE: \$326,900 MUNICIPAL TAX PAID: \$2,626.02 TAX RATE: 8.0331 In this scenario, the property follows the community trend and decreases in value by 6.6%. The end result is that the property owner's municipal taxes will remain virtually unchanged compared to the previous year.

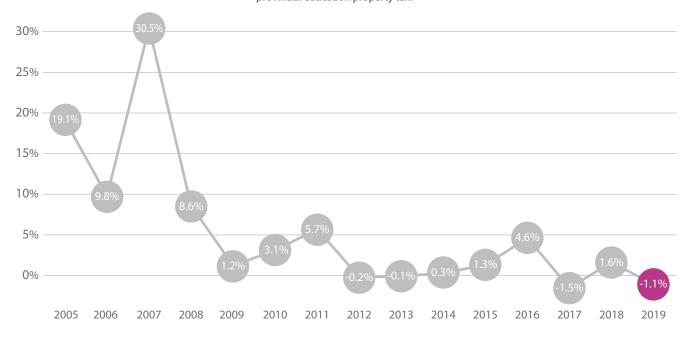
2018

FINANCE I 9

AVERAGE RESIDENTIAL TAX INCREASE OR DECREASE

The total amount of property tax paid can vary depending on the municipal tax rate, developments in the community, the province's education property tax, and the province's seniors property tax. Property taxes are based on market value, including land and improvements. This graph shows the average residential tax increase or decrease over the years, inclusive of municipal property tax, the provincial education property tax, and the provincial seniors property tax. The Government of Alberta sets the amount collected from each municipality to fund education and seniors lodges.

Council passed a zero-per-cent tax increase for 2019, meaning that, on average, properties will pay virtually the same municipal taxes in 2019 as 2018. Overall, the city's residents will receive a average tax decrease of 1.1 per cent in 2019. This is due to a decrease in Cold Lake's share of the provincial education property tax.



RESIDENTIAL VS. COMMERCIAL PROPERTY TAXES COLLECTED

This chart depicts the total municipal property taxes paid and includes a breakdown comparing the total taxes paid by residential and commercial properties.



RESIDENTIAL PROPERTY TAXESPER HOUSEHOLD

- TOTAL TAX RATE
- This includes municipal property tax, provincial education requisition, and provincial seniors requisition.
- MUNICIPAL TAX
 This is the portion of the tax rate levied by the
 City of Cold Lake.

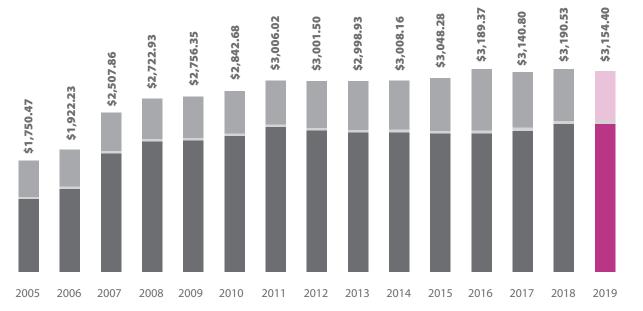


BREAKDOWN OF PROPERTY TAXES COLLECTED

This chart depicts a breakdown of the average property taxes paid per household. Municipal property tax is levied and collected by the City of Cold Lake to run city services and programs. Taxes for the Seniors Foundation and the Alberta School Foundation Fund are set by the Government of Alberta and collected by the city on behalf of the province.

- EDUCATION TAX (Government of Alberta)
 The education tax is levied by the provincial government and provides revenue to fund education across Alberta.
- LAKELAND SENIORS FOUNDATION REQUISITION (Government of Alberta)

 Provides revenue to fund improvements to seniors' lodge accommodations in the Cold Lake-Bonnyville area.
- MUNICIPAL TAX (City of Cold Lake)
 This includes infrastructure, recreation and culture, administration, planning and economic development, emergency services, and public health and welfare at the city level.



STATEMENT OF OPERATIONS

The complete set of the City of Cold Lake's audited Financial Statements is available at Cold Lake City Hall and online at www.coldlake.com

| Net Municipal Taxes Sales and User Charges Government Transfers | \$ 20,482,643 \$ 9,522,030 | \$ 21,299,559 | \$ 19,460,869 |
|---|-------------------------------|----------------|----------------|
| | \$ 9,522,030 | | |
| Government Transfers | | \$ 9,309,304 | \$ 8,801,438 |
| | \$ 9,882,393 | \$ 9,864,774 | \$ 9,966,552 |
| Rentals | \$ 992,028 | \$ 961,200 | \$ 940,906 |
| Franchise and Concession Contracts | \$ 1,004,783 | \$ 939,967 | \$ 993,198 |
| Licenses and Permits | \$ 309,000 | \$ 223,683 | \$ 339,150 |
| Other | \$ 366,500 | \$ 2,072,701 | \$ 602,221 |
| Investment Income | \$ 250,000 | \$ 1,171,939 | \$ 1,423,984 |
| Penalties and Costs on Taxes | \$ 290,000 | \$ 2,062,561 | \$ 1,701,697 |
| Fines | \$ 300,000 | \$ 352,954 | \$ 368,454 |
| Development Levies | - | \$ 103,182 | \$ 408,580 |
| Total Revenues | \$ 43,399,377 | \$ 48,361,824 | \$ 45,007,049 |
| | | | |
| EXPENSES | | | |
| Administration | \$ 6,456,162 | \$ 8,172,016 | \$ 7,678,518 |
| Fire and Emergency Services | \$ 1,243,203 | \$ 1,237,260 | \$ 1,195,618 |
| Legislative | \$ 478,460 | \$ 417,313 | \$ 400,443 |
| Other | \$ 3,845,214 | \$ 125,000 | \$ 111,000 |
| Planning and Development | \$ 1,629,180 | \$ 2,232,173 | \$ 2,123,805 |
| Policy and Bylaw Enforcement | \$ 3,816,593 | \$ 3,406,902 | \$ 3,514,919 |
| Public Health and Welfare | \$ 1,269,666 | \$ 1,235,750 | \$ 1,272,719 |
| Recreation and Culture | \$ 9,136,718 | \$ 8,891,782 | \$ 8,350,496 |
| Transportation Systems | \$ 7,411,412 | \$ 7,216,514 | \$ 7,284,001 |
| Utility Systems | \$ 8,112,769 | \$ 7,493,867 | \$ 7,509,681 |
| Amortization of Tangible Capital Assets | - | \$ 9,106,923 | \$ 8,637,615 |
| Loss on Disposal of Assets | - | \$ 16,070 | \$ 436,388 |
| Total Expenses | \$ 43,399,377 | \$ 49,551,570 | \$ 48,515,203 |
| Excess (Deficit) of Revenues over Expenses Before Other | - | -\$1,189,746 | -\$3,508,154 |
| OTHER | | | |
| Contributed Assets | _ | \$ 71,042 | \$ 642,756 |
| Government Transfers for Capital | \$ 8,000,000 | \$ 14,345,242 | \$ 24,667,247 |
| Excess of Revenues Over Expenses | \$ 8,000,000 | \$ 13,226,538 | \$ 21,801,849 |
| Accumulated Surplus, Beginning of Year | - | \$ 323,995,649 | \$ 302,193,800 |
| Accumulated Surplus, End of Year | - | \$ 337,222,187 | \$ 323,995,649 |
| Acquisition of Tangible Capital Assets | | \$ 27,390,805 | \$ 27,991,048 |

STATEMENT OF FINANCIAL POSITION

The complete set of the City of Cold Lake's audited Financial Statements is available at Cold Lake City Hall and online at www.coldlake.com

| FINANCIAL ASSETS | 2018 | 2017 |
|--|--|----------------|
| Cash and Short-term Deposits | \$ 24,836,877 | \$ 28,146,783 |
| Taxes and Grants in Place of Taxes | \$ 1,119,253 | \$ 1,127,479 |
| Other Accounts Receivable | \$ 6,553,098 | \$ 4,186,764 |
| Land Held for Resale | \$ 1,233,400 | \$ 1,233,400 |
| Long-term Investments | \$ 45,445,614 | \$ 30,447,516 |
| Total | \$79,188,242 | \$ 65,141,942 |
| LIABILITIES | | |
| Accounts Payable and Accrued Liabilities | \$ 7,572,947 | \$ 7,061,480 |
| Deposit Liabilities | \$ 1,283,909 | \$ 1,696,063 |
| Deferred Revenue | \$ 736,846 | \$ 1,078,984 |
| Employee Benefit Obligations | \$ 950,708 | \$ 771,410 |
| Long-term Debt | \$ 53,308,135 | \$ 34,263,387 |
| Total | \$ 63,852,545 | \$ 44,871,324 |
| NET FINANCIAL ASSETS (DEBT) | \$ 15,335,697 | \$ 20,270,618 |
| NON-FINANCIAL ASSETS | | |
| Tangible Capital Assets | \$ 321,395,534 | \$ 303,241,851 |
| Inventory of Supplies and Materials | \$ 416,815 | \$ 436,944 |
| Prepaid Expenses | \$ 74,141 | \$ 46,236 |
| | | |
| Total | \$ 321,886,490 | \$ 303,725,031 |
| ACCUMULATED SURPLUS | \$ 321,886,490 \$ 337,222,187 | \$ 303,725,031 |
| | | |
| ACCUMULATED SURPLUS | \$ 337,222,187 | |
| ACCUMULATED SURPLUS DEBT LIMIT PROJECTIONS | \$ 337,222,187 2018 | |
| ACCUMULATED SURPLUS DEBT LIMIT PROJECTIONS Debt Limit Dec. 31, 2018 Total Debt Dec. 31, 2018 | \$ 337,222,187 2018 \$ 84,718,173 | |
| ACCUMULATED SURPLUS DEBT LIMIT PROJECTIONS Debt Limit Dec. 31, 2018 Total Debt Dec. 31, 2018 Unused portion of debt limit Dec. 31, 2018 | \$ 337,222,187 2018 \$ 84,718,173 - \$53,308,135 | |
| ACCUMULATED SURPLUS DEBT LIMIT PROJECTIONS Debt Limit Dec. 31, 2018 Total Debt Dec. 31, 2018 Unused portion of debt limit Dec. 31, 2018 Debentures to be paid in 2019 | \$ 337,222,187 2018 \$ 84,718,173 - \$53,308,135 \$ 31,410,038 | |
| ACCUMULATED SURPLUS DEBT LIMIT PROJECTIONS Debt Limit Dec. 31, 2018 | \$ 337,222,187 2018 \$ 84,718,173 - \$53,308,135 \$ 31,410,038 | |

BREAKDOWN OF ACCUMULATED SURPLUS

The complete set of the City of Cold Lake's audited Financial Statements is available at Cold Lake City Hall and online at www.coldlake.com

| As at December 31, 2018 | | |
|--|---------------|----------------|
| Accumulated Surplus December 31, 2018 | | \$ 337,222,187 |
| Equity in Tangible Capital Asset | | \$ 268,087,399 |
| Balance of Accumulated Surplus December 31, 2018 | | \$ 69,134,788 |
| Surplus restricted by legislation or binding agreement | | - \$5,802,922 |
| Surplus restricted internally for projects | | |
| General Government | \$ 3,944,372 | |
| Public Works & Infrastructure | \$ 31,160,087 | |
| Community Services | \$ 8,544,093 | |
| Planning and Development | \$75,000 | |
| Total internally restricted surplus December 31, 2018 | | - \$43,723,552 |
| Non-Cash Items | | - \$9,396,707 |
| Unrestricted Surplus December 31, 2018 | | \$10,211,607 |

A supporting community.

Each year Cold Lake Council budgets to help groups, programs, and events in the community and proudly supported the following in 2018:



Cold Lake Middle School Cold Lake Museum Society Cold Lake Music Festival Kinosoo Performing Arts Association Northern Lights School Division Portage College

Lakeland Centre for FASD

Lakeland Humane Society

Lakeland Multicultural Association

Riverland Recreational Trail Society

Ronald McDonald House Northern Alberta

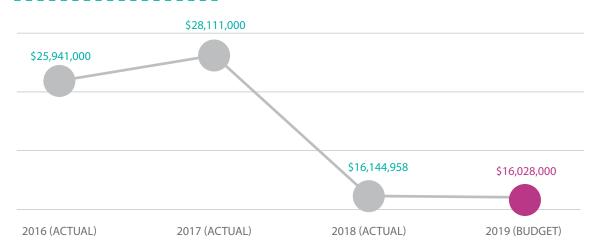
Northern Alberta Ride for Sight

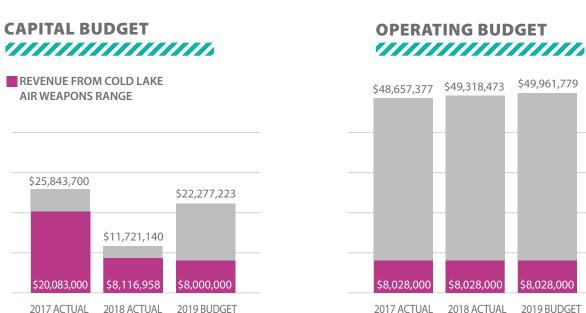
I.D. 349 impacting our future.

The City of Cold Lake's 10-year capital plan was severely impacted when the Government of Alberta arrived at a new arrangement for the property tax revenue from the Cold Lake Air Weapons Range, also known as I.D. 349. The new arrangement resulted in the loss of about \$10 million to \$12 million annually. The full impact of the arrangement is not yet known. Council and administration are taking steps to ensure that a future agreement which provides for the city's sustainability can be reached.



This graph shows the total revenue from I.D. 349 which comes to the City of Cold Lake under a sustainability agreement with the Government of Alberta.







The city's got a brand new ride.

Cold Lake Transit had another successful year, increasing ridership and commissioning two new, low-floor accessible buses. The new buses where bought with the help of both federal and provincial grants. Operational as of October 2018, they are expected to not only make the service safer and more comfortable, but will reduce costs and emissions through fuel efficiency and an expected reduction in the unscheduled maintenance required.

The service started in August 2015 with used buses purchased from Calgary. These buses are still being used to relieve the new buses for scheduled and unscheduled maintenance. The city is currently applying for grant funding to allow for the purchase of an additional low-floor, accessible bus so that the transit system can run an accessible service more reliably.

While the service continues to run free of charge, administration was also tasked with finding cost-saving measures. These changes were accepted in the 2019 budget and included shortened hours as well as the elimination of service on most statutory holidays. Ridership statistics supported this move as having the most cost savings while also affecting a very small number of riders.



Always evolving.

With an award for innovation under its belt in 2017, and two new buses in 2018, the transit service continues to evolve to meet the city's needs as efficiently as possible.

Although the hours of operation were tweaked to save costs in 2019, administration also created plans to increase the frequency of the service within the same hours of operation. The accelerated schedule rolled out on Saturdays in 2019.

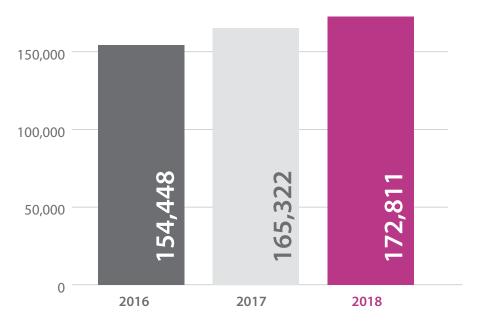
The accelerated schedule will be monitored to see if it will suit the weekday operations as well, since it does not extend hours of operation or make significant changes to operational costs. Council reviews the service – including its hours of operations, ridership, and a fee for service – during the service level reviews each year, which take place at the outset of budget deliberations

Cold Lake Transit continues to offer a smartphone app that provides scheduling information, transit news updates, and allows transit users to track the location of buses.

More information about scheduling and the app is available online at coldlake.com.

TRANSIT ANNUAL RIDERSHIP

This chart represents the total number of passengers for both bus routes.





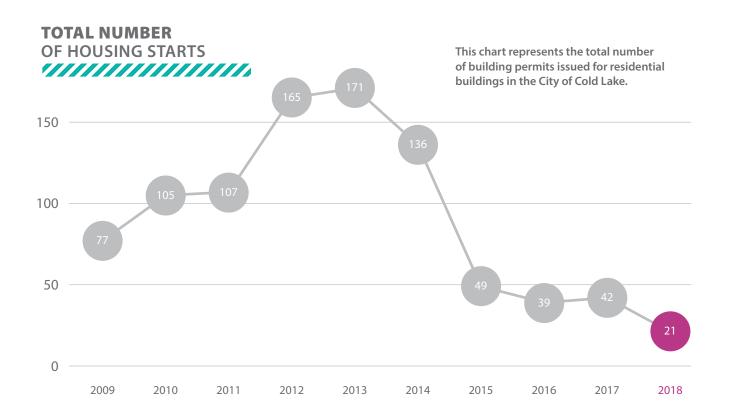
Cold Lake Transit's numbers continue to see strong, steady growth. From 2016 to 2017, the ridership grew about seven per cent. In 2018, the numbers went up again, with 172,811 rides on the public transit system – up almost five per cent from 2017. October was the busiest month on the buses with 18,319 trips while May was the easiest month to find a seat with a total of 11,936 trips.

Expanding our borders.

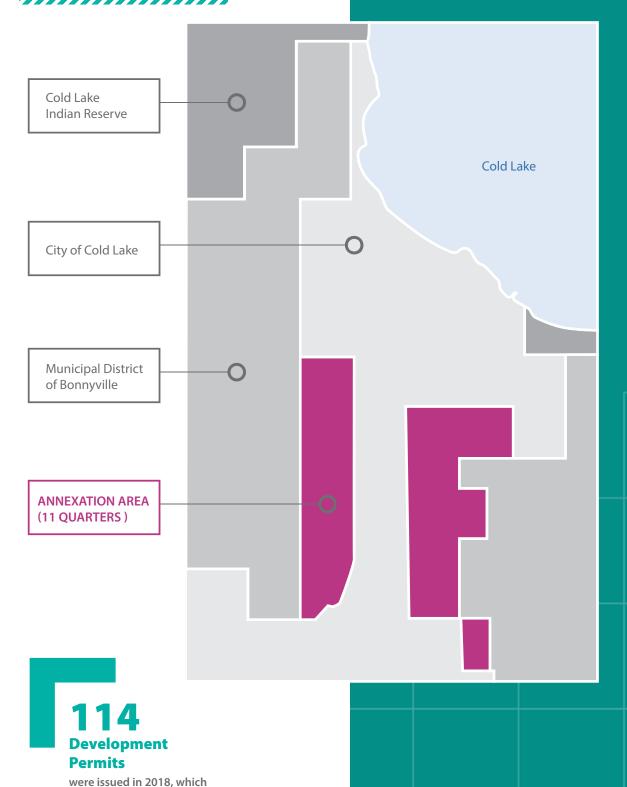
After reaching an annexation agreement with the M.D. of Bonnyville in 2017, the city was able to finalize its annexation application for submission to the Municipal Government Board in the summer of 2018. The board released its decision, approving the city's application on November 27, 2018. The annexation became effective January 1, 2019. With the approval of the annexation, the city will be undertaking significant updates to its Municipal Development Plan and Intermunicipal Development Plan in 2019.

Significant permits issued in 2018 included an expansion of the city's Water Treatment Plant in conjunction with the Regional Water Line, as well as the issuance of the first permits for cannabis retail stores. The city implemented a significant amendment to its Land Use Bylaw in early 2018 to address cannabis-related businesses in response to the anticipated legalization of recreational cannabis use by the Federal Government.

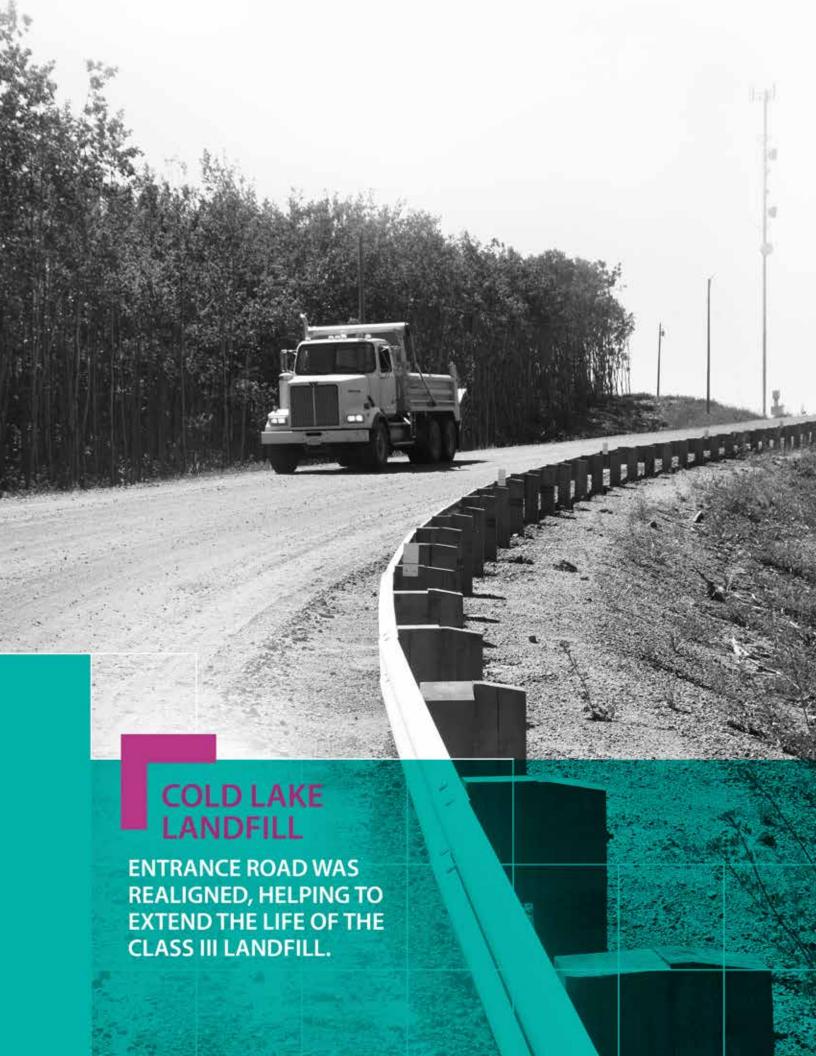
The city also adopted a new policy to encourage and regulate the operation of mobile vendors in the city. The policy was drafted in response to the increasing popularity of mobile vendors, in particular, those selling prepared food. Provisions to accommodate vendors were also incorporated into the design of the promenade at Kinosoo Beach.



ANNEXATION MAP CITY OF COLD LAKE



included residential, commercial, and industrial properties.



Constructive improvements.

Each year the Infrastructure Services Department oversees a large number of capital projects to rehabilitate old infrastructure, expand existing infrastructure, and create new infrastructure to enhance the community. The table below lists the projects that were active in 2018.

INFRASTRUCTURE PROJECTS

| PROJECT NAME | APPROXIMATE VALUE (ENGINEERING & CONSTRUCTION) | START DATE | COMPLETION DATE |
|---|--|---------------|--------------------|
| 2017 Annual Street Improvement Program | \$1,750,000 | July 2017 | July 2018 |
| 2018 Annual Street Improvement Program | \$1,750,000 | July 2018 | June 2019 |
| 2017 Annual Commercial Lane Improvement Program | \$400,000 | July 2017 | June 2018 |
| 2018 Annual Lane Improvement Program | \$400,000 | Aug 2018 | June 2019 |
| 2016/2017 Residential Lane Construction Program | \$200,000 (2016) \$200,000 (2017) | July 2017 | June 2019 |
| Trail/Sidewalk Connectivity Improvement Program | \$200,000 (2017) | Sept 2017 | July 2018 |
| 49 Street Parking Lane Enhancements | \$350,000 (2017) | July 2018 | Aug 2018 |
| HWY 28 South Enhancements (54 Avenue to 52 Street) | \$10,000,000 | July 2016 | Oct 2018 |
| Pickleball Courts | \$290,000 | Aug 2017 | June 2018 |
| Meadows Storm Water Trunk Extension | \$2,500,000 (2015) \$3,000,000 (2016) \$500,000 (2017) \$500,000 (2018) | July 2015 | Dec 2018 |
| Inflow and Infiltration Study | \$300,000 (2015) \$300,000 (2016) | May 2015 | Sept 2018 |
| Cold Lake South Landfill Access Road Realignment | \$500,000 | Nov 2017 | July 2018 |
| Cold Lake South Landfill Scale House | \$200,000 (2016) \$150,000 (2018) | May 2018 | Aug 2018 |
| Waste Management Facility Enhancements | \$500,000 | July 2017 | June 2018 |
| Downtown Entry Feature | \$275,000 (2016) | Feb 2018 | July 2019 |
| Eagle Ridge Estates Storm System Realignment | \$1,750,000 | Mar 2019 | June 2019 |
| Cold Lake First Nations I.R. 149A Storm Water Outfall Review | \$25,000 | Jan 2018 | Ongoing |
| Imperial Park/Energy Centre South Access Enhancements | \$650,000 | May 2019 | Sept 2019 |
| Imperial Park Parking Lot Improvements | \$400,000 | May 2019 | Sept 2019 |
| (Lakeview) Cemetery Improvement Program | \$600,000 | May 2018 | Ongoing |
| Kinosoo Beach Irrigation | \$150,000 | June 2018 | July 2018 |

STREET IMPROVEMENTS **INFRASTRUCTURE** 61 AVENUE FROM 47 STREET - 49 STREET **PROJECT LOCATIONS** HIGHWAY 28 FROM 34 AVENUE - CITY LIMITS 54 AVENUE FROM 55 STREET - 54 STREET (2019 COMPLETION) 53 AVENUE FROM 57 STREET - 58 STREET (2019 COMPLETION) 49 STREET BUS PARKING LANE (HOLY CROSS SCHOOL) HIGHWAY 28 OVERLAY LANE IMPROVEMENTS SOUTH OF 52 AVENUE FROM 54 STREET - 51 STREET 8 SOUTH OF 15 AVENUE FROM 8 STREET - 10 STREET (2019 COMPLETION) WEST OF 61 STREET FROM 53 AVENUE - 54 AVENUE **ENHANCED CROSSWALKS** 10 49 STREET (HOLY CROSS SCHOOL) **VETERANS DRIVE** 12 16 AVENUE (COLD LAKE ELEMENTARY SCHOOL) 13 5 AVENUE (NELSON HEIGHTS SCHOOL) 14 16 AVENUE (MILLENIUM TRAIL) 12 STREET / HIGHWAY 28 28 7 STREET (ST. DOMINIC'S SCHOOL) **MEADOWS STORM WATER TRUNK EXTENSION** HIGHWAY 28 AT 55 AVENUE 6 22 I INFRASTRUCTURE

Safety first.

The City of Cold Lake is committed to funding projects which promote, prevent, and address public safety concerns. The city also acknowledges that infrastructure can play an important role in public safety promotion, and emergency response and, as such, public-safety-directed infrastructure projects provide significant benefit to the community.

In 2016, the City of Cold Lake installed new solar pedestrian crossing lights on Veteran's Drive at Cold Lake Middle School and North Star Elementary School. This project was done as an experimental initiative, which was supported by Cold Lake residents. Subsequent requests were made to add similar lighting at other areas. The enhanced lights alert motorists that pedestrians are using the crosswalk. Each fixture projects a rapidly flashing yellow light that is clearly visible during the day and at night. As a result, enhanced crossing lights have also been installed in the following locations listed below.

ENHANCED PEDESTRIAN CROSSWALKS

(SEE PAGE 22 FOR LOCATIONS)



| Holy Cross Elementary School | 49 Street |
|---------------------------------|------------|
| Cold Lake Elementary School | 16 Avenue |
| Nelson Heights Middle School | 5 Avenue |
| St. Dominic's Elementary School | 7 Street |
| Millenium Trail Crossing | 16 Avenue |
| 12 Street Crossing | Highway 28 |

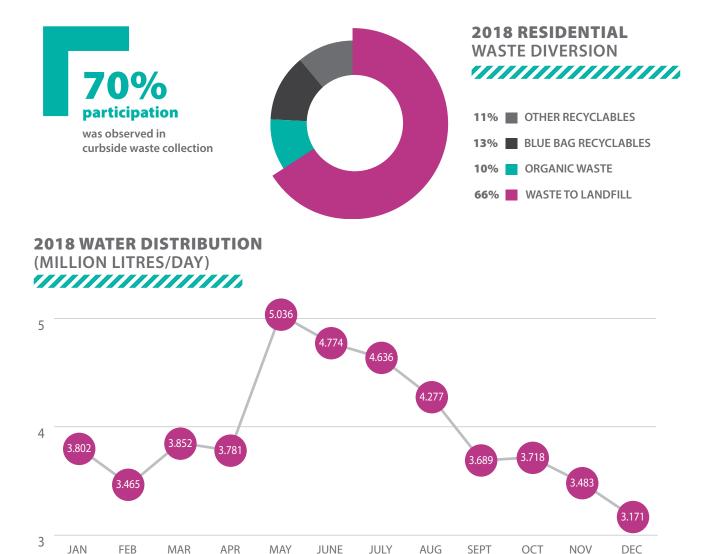
Drainage project completed.

The Meadows Storm Water Trunk Extension Project was initiated in 2015 and successfully completed in 2018. The project addressed storm-water-related issues that were restricting development in Cold Lake South. The project aimed at deepening and widening Palm Creek and completing a new 1,200 mm-storm-line crossing Highway 28 at 55 Avenue. This new pipe is intended to provide drainage for the Meadows and Brady Heights areas. The new, enhanced drainage channel is complete with landscaping: topsoil and seed were added, as well as rip-rap in some areas. In addition, a new asphalt trail was installed along Palm Creek from 52 Avenue to 57 Street. The goal is to eventually continue this trail up to to 55 Avenue and connect it to the Millennium Trail system.

Landfill's life extended.

Waste management highlights for 2018 include the completion of the realignment of the entrance road into the Cold Lake Landfill. This realignment will significantly extend the life of the Class III Landfill by 30 or more years. In addition, the new access road will better accommodate the high traffic volumes utilizing the waste management facility. A total of 24,334 vehicles entered the facility in 2018.

The City of Cold Lake is also committed to providing quality organic material from its Organics Recycling Program for use by Cold Lake residents and not-for-profit organizations free of charge. This program allows all material collected to be processed and turned into compost ready for reuse. The city collected 1,364 tons of compost material in 2018.

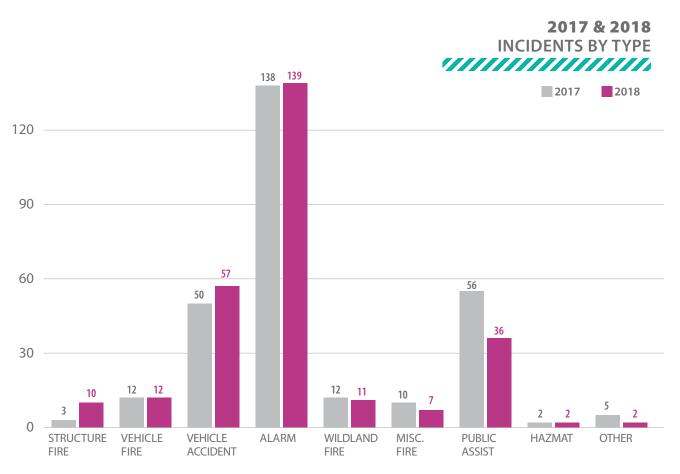


Ready to respond.

Cold Lake Fire-Rescue (CLFR) is responsible for ensuring that its people and equipment are ready to safely and effectively respond to emergency incidents. This response capability is maintained by a cadre of 63 "paid on call" firefighters and three headquarter staff on-duty around the clock. Members respond from two fire stations within the City of Cold Lake.

Cold Lake firefighters fill many different roles to protect the community. Firefighters are trained in fire control and suppression, auto extrication techniques, rescue disciplines, safe responses to hazardous material spills, water rescue, and many other disciplines in order to meet the needs of the community.

CLFR serves the City of Cold Lake, a large portion of the M.D. of Bonnyville, Cold Lake First Nations, Elizabeth Métis Settlement, and a portion of the Rural Municipality of Beaver River, Saskatchewan, for a total area of approximately 2,500 square kilometres. Emergency services provided include urban and rural fire suppression, rescue operations including vehicle extrication and technical rescues (confined space, trench, surface ice, and rope rescue), and special operations including urban-wildland interface firefighting and dangerous goods response.





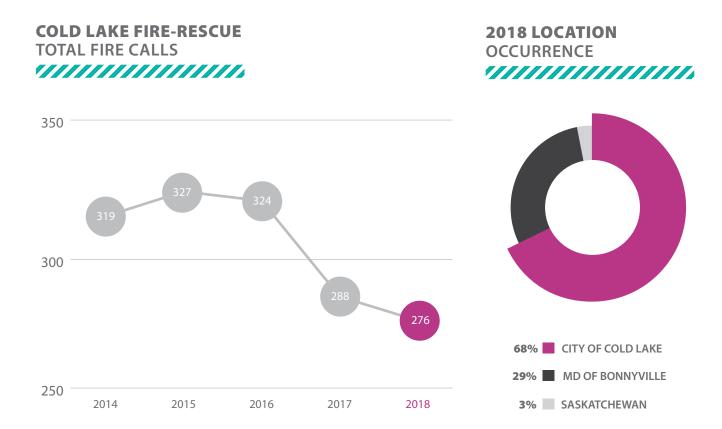
On call for the community.

Firefighter training is delivered through weekly skills maintenance training, supplemented by certified local and regional courses throughout the year. In 2018, CLFR delivered its first new blended National Fire Protection Association (NFPA) 1001 program with eight graduates as well as regional students. Including the time spent on fire calls, the Tuesday skills maintenance and meetings, extra duty hours, and volunteer hours in the community, CLFR members dedicated a total of 13,065 hours to the service in 2018.

Currently, 75 per cent of the membership is certified to the National Fire Protection Association (NFPA) 1001, Level II – Standard for Firefighter Professional Qualifications.

As always, community safety was supported through fire safety inspections, reviewing safety plans, fire prevention curriculum, school visits, supporting community events, and consulting on emergent issues. The lockbox program continues to expand throughout the community. CLFR supports the city's emergency management activities by hosting courses, supporting a regional All-Hazards Incident Management Teams and being a key part of ongoing regional discussions.

CLFR recognizes its members for their years of service to our community. In 2018, Kelly Sweeney achieved 30 years of service with CLFR.



An ounce of prevention.

For the year of 2018, Cold Lake Municipal Enforcement went through significant changes stemming from staffing levels, which fluctuated, to bylaw-focused education and enforcement, the discontinuation of the Automated Traffic Enforcement program, a revised focus on area-specific divisions throughout the city, and an additional focus on community engagement.

Education continues to be provided through an informative process, or addressed on a complaint-received basis and delivered with the goal of working with all parties involved in an incident to ultimately gain voluntary compliance. On a regular basis, officers respond to complaints from the public in respect to animal care and control concerns. They also handle traffic control and enforcement tasks, partake in community engagement initiatives, special duties while assisting outside agencies, and continually conduct proactive patrols and enforcement throughout the community.

OCCURRENCE BY TYPE



Municipal Enforcement along with the Cold Lake RCMP and the 11 MP Flight, Military Police, participated in the annual Pack the Patrol Car, held at grocery stores in Cold Lake. Approximately \$1,400 was raised for Cold Lake Victim Services. Donations of food filled six patrol vehicles and weighed in at about 1,250 kilograms.



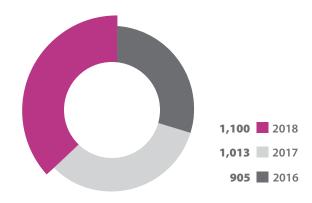
Partners in public safety.

Cold Lake Municipal Enforcement has an outstanding relationship with the Cold Lake RCMP, Cold Lake Fire-Rescue, Cold Lake Ambulance Society, Cold Lake Victim Services, Alberta Fish and Wildlife Officers in the region, Municipal District of Bonnyville Public Safety Department, Commercial Vehicle Enforcement Officers, and the Cold Lake CFB 4 Wing Military Police. Cold Lake Municipal Enforcement continues to maintain good standing relationships with other organizations such as Alberta Municipal Enforcement Association and Alberta Association of Community Peace Officers.

Cold Lake Municipal Enforcement continually assesses the needs of the community in terms of providing education to ongoing concerns in the city and listening to the concerns of residents. Cold Lake Municipal Enforcement is also always looking for new methods to contribute and give back to the community, which is evidenced by ongoing involvement with community initiatives and public relations events. Cold Lake Municipal Enforcement continues to work closely with fellow emergency services, community partners, non-profit organizations and local business partners to host season-specific presentations and charity events throughout the year. With these events, the department continues to focus on providing education to participants which promotes public safety and awareness throughout the community.

Patrol vehicles in the Municipal Enforcement fleet.

MUNICIPAL ENFORCEMENT
CALL VOLUME



The City of Cold Lake and Protective Services department, along with the Cold Lake RCMP, implemented the Automated Traffic Enforcement Program with the assistance of a contractor. The new program commenced on August 25, 2016.

The program was introduced as tool to assist, address and accommodate the community's needs pertaining to speed enforcement, red light and stop sign violations and school zone safety. It was designed to assist the front line enforcement agencies as a method of strengthening public safety and gaining voluntary compliance through enforcement.

After examining the program's statistics, however, council decided to conclude the program in October of 2018. No options regarding automated traffic enforcement have been implemented at this time.

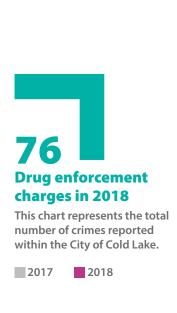
Four-legged crime fighter.

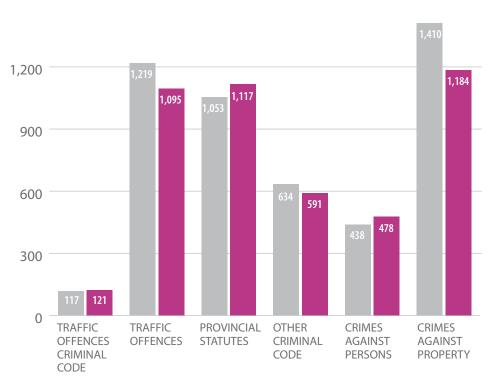
The Royal Canadian Mounted Police in Cold Lake currently has a detachment strength of 36 personnel. The detachment area is geographically large and diverse, with policing responsibilities for the City of Cold Lake, the eastern portion of the M.D. of Bonnyville, Cold Lake First Nations and the Elizabeth Métis Settlement. The Cold Lake RCMP detachment provides policing services 24 hours a day, 365 days a year.

This has been another busy year for the members and staff at the Cold Lake Detachment. The operational file count for 2018 was 8,823, whereas 2017 saw 8,893 files. In the 2018 calendar year, the general investigative section, or GIS, focused its efforts on investigating organized crime, specifically the trafficking of illegal drugs. The GIS unit also assisted with targeting known prolific offenders heavily involved in drugs and stolen property.

The Police Dog Unit started with the Cold Lake Detachment on May 17, 2018. The unit has been instrumental in apprehending numerous suspects. By the end of 2018, the handler and his dog Harp were directly involved in a total of 189 files: 97 within Cold Lake and 92 outside Cold Lake. They captured 62 people: 33 within Cold Lake and 29 outside the city limits in communities such as Lac La Biche, Bonnyville, and Pierceland.

RCMP CRIME STATISTICS







Setting priorities.

Each year, the Cold Lake RCMP prepares an Annual Performance Plan. This plan is prepared through consultation with elected officials and community groups representing the entire area policed by the Cold Lake Detachment. The RCMP has participated in many events which illustrate the partnerships they enjoy within the community they serve.



2018 RCMP HIGHLIGHTS

| Child Find ID Kits | RCMP/Fire-Rescue Charity Hockey Game |
|--|--------------------------------------|
| Festival of Words | Bike Rodeos |
| Drug and Bully Awareness Presentations | Pack the PC Event |
| Family Violence Presentation | Operation Red Nose |
| Distracted Driving Presentations | Pink Walk for Cold Lake Bully Free |
| Community & Candy Cane Checkstops | Elder Abuse Presentations |
| McHappy Days | Community Fairs & Registration Day |
| Halloween Safety Presentation | Walk a Mile in Her Shoes event |
| Treaty Days | Tim Hortons Camp Day |
| Canada Day Celebrations | Aboriginal Day Celebrations |

Providing support.

Cold Lake Victim Services is proud to have been serving the community of Cold Lake and area for more than 27 years. Cold Lake Victim Services is a not-for-profit organization, which operates under the guidance of the RCMP with the goal of helping clients work towards a state of well-being after experiencing a crime or tragedy.

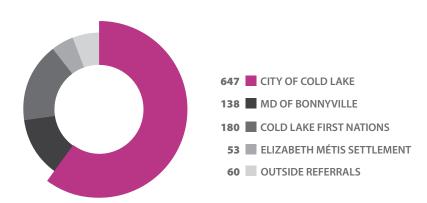
The program consists of an RCMP and a Military Liaison Officer, a volunteer Board of Directors, a group of volunteer advocates and three staff members.

Under the guidance and direction of the Cold Lake RCMP, they provide support, information, and referral services to victims of crime and tragedy – and their families. Their services are available on a 24-hour basis, and are free and confidential.

Accomplishments in 2018 included the National Victims of Crime Awareness week, the third annual RCMP vs Cold Lake Fire-Rescue Charity Hockey Game, Operation Red Nose, and Kids & Drugs Parent Information Sessions. Their ongoing involvement with community initiatives include: Cold Lake Bully Free, Child Find ID kits at the Parent Link Centre, Bike Rodeos, various community presentations, and Pack the Patrol Car.

Two thousand eighteen also marked the final season of hosting Operation Red Nose. This program has made a significant and lasting impact in helping to reduce impaired drivers and created greater awareness in obtaining a safe ride home during the Christmas season.

VICTIM SERVICES LOCATION OCCURRENCE



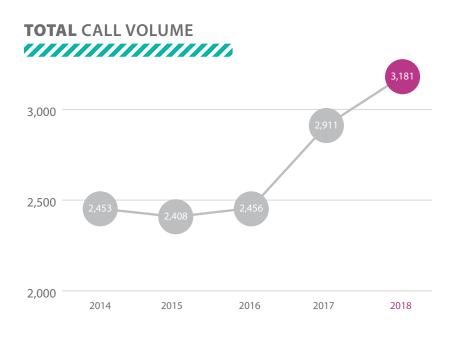


Victim services had a record breaking amount of referrals.

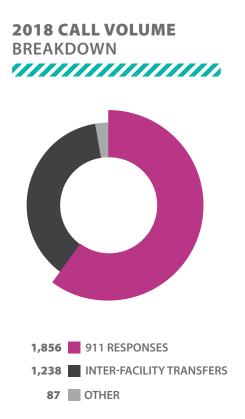
Always on the go in our community.

Since 1975, the Cold Lake Ambulance Society (CLAS) has utilized its well-trained, experienced staff to respond to emergencies providing patient and employee safety, and remains committed to giving back in the community we serve.

The CLAS provides a 24-hour Advanced Life Support and Basic Life Support service, with three fully staffed Ambulances and well-trained, experienced staff to respond to emergencies. CLAS staff members and board of directors take great pride in the many advancements made over the years as it relates to equipment, training and level of service.



The Cold Lake Ambulance Society operates separately from the City of Cold Lake. The information presented has been included in the city's annual report for the public's information.



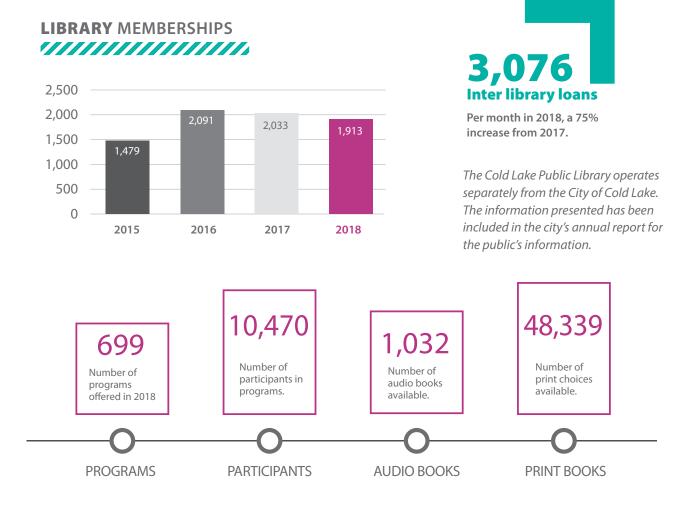
Branching out.

The Cold Lake Public Library continued on a path of growth and improvement in 2018. Both branches had new carpets installed, giving them an up-to-date look and a more welcoming atmosphere. The North Branch also received new wheeled, curved shelving in the children's area, creating more space for materials and programming.

Outreach library services continued to serve our community, through the Books on Wheels program to residents of the Seniors Lodge, Long Term Care and Points West, and the Pop Up Library Service to four locations throughout Cold Lake First Nations, Elizabeth Métis Settlement and the Cold Lake Native Friendship Centre.

The library was busy with well-attended special events, including visits from four authors and the continuation of the ever popular Summer Reading Program.

Cold Lake City Council continues to fund library memberships for 2018. Since 2016, the city's budget has included \$5,000 to ensure that Cold Lake library memberships can be offered free of charge.

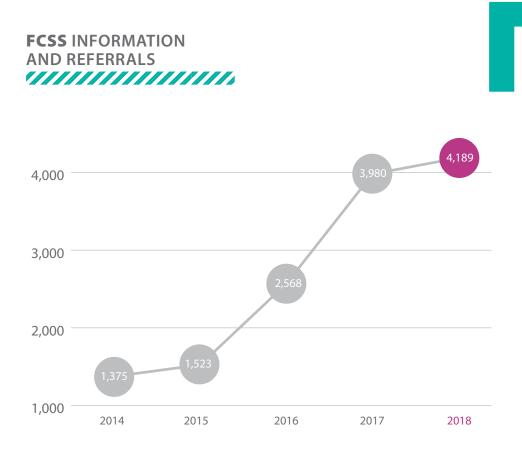


Above and beyond for the community's needs.

FCSS assists the community through preventive programming and services, including the delivery of information and referral services.

In the past few years, there has been a noteworthy increase in the number of people requesting assistance in determining or finding beneficial supports in the community. In 2018, FCSS assisted with 4,189 such requests, a five-per-cent increase from the previous year. This service has seen tremendous growth over the years: from 2015 to 2018, the number of requests for information and referrals grew over 175 per cent.

Many individuals also require assistance with the understanding, processing and the use of that information. This may entail actively assisting FCSS clients with their applications for financial assistance, low-cost housing, or family supports. Cold Lake and District FCSS is determined to help people help themselves. FCSS believes this is the best model that complements its mandate and provides for meaningful and lasting benefits both to individuals and the community at large.



\$16,190
Disbursed in social based programs.

FCSS allots grants that enhance the social well-being of individuals and families.



Covering all the bases.

Programming at Cold Lake and District FCSS and Parent Link Centre covers children and youth, adult, family, community programs, as well as preventative programming. The chart below displays the attendance at some of the programs.



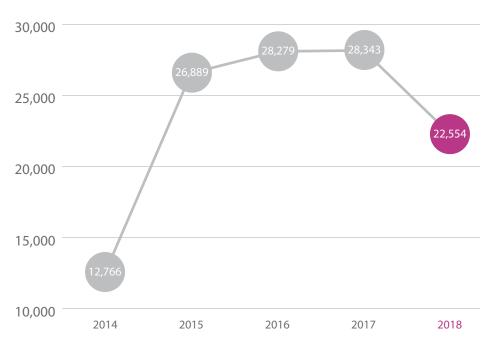
Making community connections.

With over 22,500 visits to the Parent Link Centre in 2018, the centre remains an important point of contact for families to spend quality time playing and creating. But dropping into the centre provides attendees with even more. PLC is a place for parents to connect with each other and with PLC staff. It gives parents the chance to learn about community and parenting resources, make new friends and connections, and build confidence in their parenting skills. All of this happens while their young ones make friends, play, and create in a safe, nurturing environment.

The Parent Link Centre also hosts a wide variety of special events and workshops, from Family Fun Nights to holiday-themed family parties, and parenting workshops such as First Sounds, First Words.

In addition to the regular drop-in hours, these events and workshops ensure that the PLC is the community's hub for parents and caregivers looking to broaden their horizons, make connections in the community, and learn something new.







were completed in 2018 by Cold Lake & District FCSS volunteers.

Community pulse.

The Energy Centre increased its programming in 2018 and the community responded in kind. There were many events held in 2018, from the sold-out Nelly concert in the Reid Field House, to events such as Yuk Yuks and Dueling Pianos. Attendance numbers at events grew from the previous year. In addition to city programming, the Energy Centre was busy all year hosting galas, tradeshows, and parties.

Although memberships at the facility were down slightly – possibly a reflection of the economic downturn or increased wellness options throughout the community – community attendance at events, celebrations and special programming remained strong. With the recent expansion offering new amenities, Energy Centre staff are expecting to see more traffic associated with sports camps and tournaments, as the facility is now positioned to be a regional hub for the hosting of special events, both large and small.

2018 EVENT ATTENDANCE

| Kid Zone Days | 197 | Full Throttle Festival | 1,000s |
|-------------------------------|------------------|------------------------------|-----------|
| Mascot Skate Day | 100 | Aqua Day | 3,000 |
| Bouncy Castle Days | 1,684 | Community Registration Day | 71 groups |
| Snow Fever | 700 | Movie Nights | 194 |
| Nerf Gun Wars | 857 | Terry Fox Run | 50 |
| Cold Lake Minor Hockey Banque | et 480 | The Fowl Life Social | 136 |
| No School Fridays | 23 | John Mellencamp | 1,400 |
| Easter Eggstravaganza | 1,000 | Remembrance Day | 2,000 |
| Yuk Yuk's | 450 | Santa Claus Parade | 65 floats |
| Home and Leisure Show | 2,500 | Primco Dene Christmas Party | 350 |
| Nelly Concert | 1,200 | World Juniors Hockey Game | 640 |
| Co-Ed Hockey Tournament | 7 teams | Imperial Oil Christmas Party | 400 |
| Funerals | 2,450 | Dueling Pianos | 357 |
| Portage College Spring Fling | 1,200 | Skate with Santa | 75 |
| Wanna Dance? Competition | 49 | Hockey for Heroes | 700 |
| Nerf Gun Wars Birthday Party | 3/5 spots filled | Seniors Day | 80 |
| Derek Seguin Show | 50 | Cold Lake High School Grad | 888 |
| Canada Day | 7,500 | | |
| | | | |

Stepping up wellness.

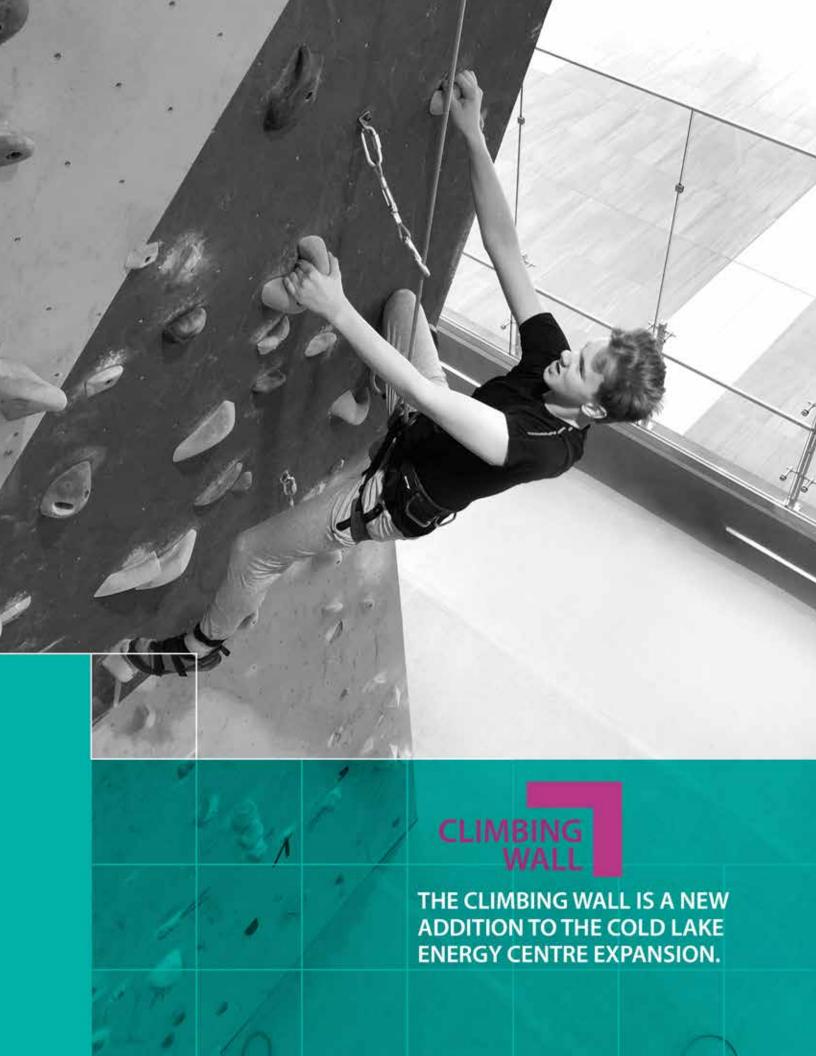
Despite the slight drop in memberships, the Cenovus Wellness Centre continued to add to its equipment and to develop more programs to offer cutting-edge wellness options for the community.

New equipment included two Step Mills and a Body Composition Analyzer, with existing machines being reupholstered in addition to receiving the usual maintenance. Six new fitness programs were also introduced alongside two new fitness clinics to ensure the facility continues to offer a well-rounded set of courses geared towards a wide variety of interests and fitness levels.

The city also offered a variety of camps, including lacrosse, volleyball, basketball, scooter and skateboard, a 3D printer camp, a glass works camp and an art camp.

Expansion of the centre was completed in 2017 and continues to be well received, offering clients ample room and dedicated space tailored to a variety of fitness activities.



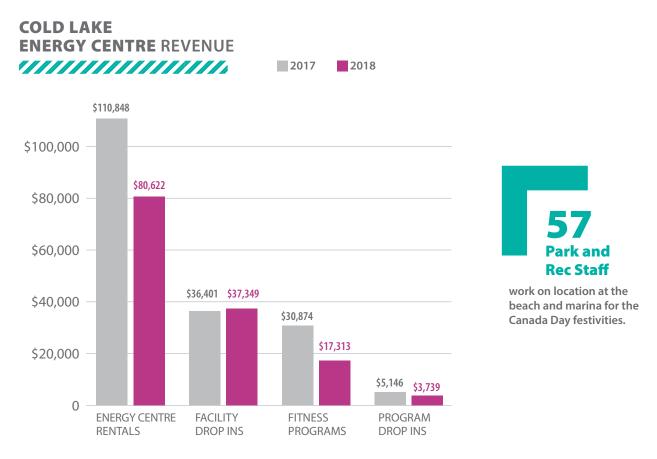


Climbing to new heights.

Two thousand and eighteen saw the completion of the third expansion phase of the Energy Centre. Phase three consisted of a new, second ice surface, along with a high-performance climbing wall, a new lounge space overlooking both ice surfaces, additional meeting rooms, office spaces, a mini-stick rink and additional storage space. The second ice surface necessitated the installation of a third compressor to the ice plant, resulting in a significant upgrade to the system. Construction was completed in July with the ice skating surface made for the September opening.

In order to provide ice maintenance, operations took ownership of a new Zamboni 526 ice resurfacer unit. The new unit was equipped with some new operational features including a snow auger wash system, and an electronic diagnostic system, which will allow for remote monitoring of the unit's operation with the intent of developing more efficient operational procedures, as well as more timely maintenance and troubleshooting capabilities.

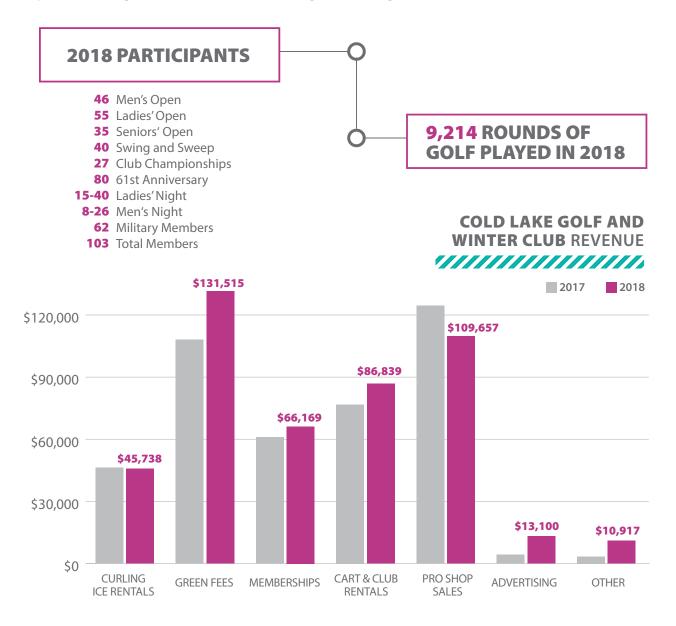
Some work on the expansion is scheduled to be completed in 2019, including new hallway and lobby flooring in phase one and two of the building, installation of a figure skating harness, some dressing room work and the purchase of some furnishings for the new lounge and lobby. Local entrepreneurs leased the lower concession space in the Imperial Oil Place Arena to open a Booster Juice franchise to offer an expanded set of choices to patrons, with the Game Day Grill continuing to operate on the second floor of the facility.



Green is the new game.

The City of Cold Lake oversaw operations at the Cold Lake Golf and Winter Club for its sixth season, with 2018 being the second year the city also oversaw turf maintenance. The golf course realized a 10-per-cent increase in memberships and saw 60 per cent more golfers at its annual Men's Open golf tournament. Overall, the course was booked for 32 events including corporate, club, and school bookings. The course's men's, ladies', and seniors' leagues ran again with similar participation rates experienced in past years. Over 9,000 rounds of golf were played at the course over the 2018 season.

In total, the facility accepted 295 bookings over the year. This included all golf and curling leagues, golf and curling tournaments, all meeting room bookings, and other events that took place on the golf course and in the curling rink throughout 2018.



From the golf maintenance perspective, 2018 was a good year.

Feedback on course conditions was extremely positive and an unseasonably warm fall season also led to extended play for the region's golf enthusiasts. Many golfers came out from neighboring courses which may lead to additional patronage and new memberships in the 2019 season.

One of the major projects completed on the course was the installation of a new drainage system between the fairways of Holes #3 and #4. Work was completed following the conclusion of the golfing season in October. The area will require new sod in 2019, along with consideration to plant additional trees in strategic locations between the two fairways to provide a more defined separation, as well as penalizing the occasional wayward tee shot.





The place to be.

No matter the season, the Cold Lake Marina is a popular area for locals and visitors alike. Whether they are launching a boat, taking a walk, or watching a firework display, the marina is a hub of the community.

Due to the late spring melt in 2018, installation of the marina docks was delayed. Through the effort of dedicated operational staff, however, the marina was open to the boating public midway through the May long weekend. A couple of significant summer storms along with fluctuating water levels resulted in a number of dock units being removed at seasons' end for more repairs. At the beginning of the boating season 19 slips became available and were filled by people off of the waiting list. All 236 slips were allocated throughout the season. At end of 2018, there were 189 individuals on the waiting list for a marina slip.

In the winter, preparation for the annual Snow Fever festivities had parks operations make two skating surfaces on the lake surface at the Marina. Weather permitting, the marina is the focal point for the city's Snow Fever festival activities.



Staff were involved in the installation of the newly acquired zipline at Kinosoo Beach. Contractors conducted the initial installation while Parks staff were tasked with its removal at the end of the season.



Cold Lake in bloom.

From splash parks to green spaces, playgrounds, seasonal decorations, and public gardens, the Parks Department is always on the move. And our city looks great because of it.

In 2018, plans were initiated to expand two existing playgrounds on 4 Wing Cold Lake: Evergreen Park and Birch Park. This work was completed in July with both play areas expanded by approximately 1,200 square feet each to accommodate a handful of new stand-alone play features.

Other park and playground improvements included the installation of signage and the completion of a new section of paved walking trail along Palm Creek between 53 and 54 Avenues west of 57 and 58 Streets.

Parks operations was also tasked with installing Christmas decorations on light poles along Highway 28 through the city to the Marina, installing and maintaining banners along Highway 28 and on 1 Avenue along Kinosoo Beach, as well as maintaining the splash parks at Kinosoo Beach and on 4 Wing.

Contact us.

CITY HALL

5513 48 AVENUE PHONE: 780.594.4494

COLD LAKE AND DISTRICT FCSS

5220 54 STREET PHONE: 780.594.4495

COLD LAKE ENERGY CENTRE

102 7825 51 STREET PHONE: 780.639.6400

COLD LAKE FIRE-RESCUE

718 10 STREET & 5201 55 STREET

PHONE: 780.594.4494

COLD LAKE GOLF & WINTER CLUB

1 NORTHERN SPIRIT LANE PHONE: 780.594.5341

COLD LAKE MARINA

802 LAKESHORE DRIVE PHONE: 780.639.2396

COLD LAKE MUNICIPAL ENFORCEMENT

5201 55 STREET PHONE: 780.594.1345

COLD LAKE RCMP

4710 55 STREET PHONE: 780.594.3302

COLD LAKE TRANSFER STATION

PHONE: 780.812.9198

NORTH ARENA

1730 6 STREET PHONE: 780.639.2936

PUBLIC WORKS SHOP

1515 16 STREET PHONE: 780.594.4496

SPECIAL TRANSPORTATION

5220 54 STREET PHONE: 780.207.2568

WATER TREATMENT PLANT

102 10 STREET PHONE: 780.594.4498

