

MUNICIPAL SERVICES

The City of Cold Lake provides a wide array of services for its residents, most of which can be accessed online or at City Hall.



Whether it's above or below the ground, dedicated city staff members work hard to provide year-round service coverage.

CITY OF COLD LAKE SERVICES

From emergency services and protection to utility repair, snow removal, and waste collection, city staff are always on the go.

LOCATION

City Hall is located at 5513 48 Avenue.

MUNICIPAL UTILITIES

- Water
- Stormwater
- Sewer
- Waste, recycling and organics collection

ADMINISTRATION

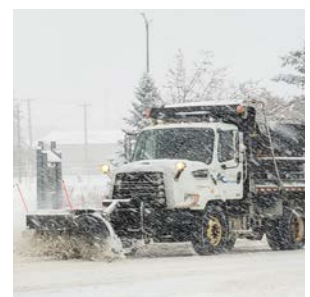
- Municipal taxes
- Tax Installment Payment Plan
- Property Assessments
- Senior Homeowner Rebate

PROTECTIVE SERVICES

- Animal Care & Control Centre
- Cold Lake Fire-Rescue
- Cold Lake RCMP
- Municipal Enforcement

COUNCIL MEETINGS

Regular City Council meetings are held on the second and fourth Tuesday of each month at 6 p.m. in Council Chambers at City Hall. All City Council and Corporate Priorities Committee meetings are open to the public, and video is livestreamed on the [City of Cold Lake YouTube](#) channel.



MUNICIPAL SERVICES



As well as curbside pick-up, recycling can be dropped off at either of two locations 24-7 in the city, or brought to the Transfer Station for free.

WASTE & RECYCLING

Curbside collection includes household waste collected weekly and recyclables collected biweekly throughout the year. In the spring and fall, curbside collection also includes organics collected biweekly.

Two recycling drop-off locations:

- 4811 50 Street
- 7825 51 Street (Energy Centre north lot)

COLD LAKE REGIONAL WASTE TRANSFER STATION

Open year-round, the Transfer Station accepts waste and recyclables and is located south of Cold Lake, just east of Highway 28. For more information, visit www.coldlake.com/waste.

CEMETERIES

- Grand Centre Memorial Park Cemetery
- Lakeview Cemetery

RV SANI DUMP & WATER FILL STATION

- Imperial Park/Cold Lake Energy Centre

FAMILY & COMMUNITY SUPPORT

- Cold Lake and District FCSS

TRANSPORTATION

- Adaptive Transit (Shared-ride transportation service for people with permanent, temporary or intermittent disabilities.)
- Cold Lake Regional Airport
- Cold Lake Transit (Free to users)

SNOW REMOVAL & SANDING

Snow clearing and sanding happens in priority sequence based on a ranking and trigger system. Significant traffic, hospital routes, transit routes and known problem areas are prioritized first, with other roads following in priority sequence. For more information, visit www.coldlake.com/roads.

BUSINESS LICENCES

A person or business providing a product or service, or operating any business in the City of Cold Lake, may require a current City of Cold Lake business licence. For more information, visit www.coldlake.com/businesslicence.

PUBLIC WORKS EMERGENCY

If you are reporting an after-hours public works emergency such as a water main break, sewage backup, or traffic light outage, call 780-207-0173. During regular business hours, call 780-594-4496.

MORE INFORMATION

Visit www.coldlake.com or contact City Hall Ph: 780-594-4494.



COLD LAKE TRANSIT

Cold Lake Transit is a full-service, accessible transit system provided free of charge by the City of Cold Lake.

Cold Lake Transit provides public bus service six days per week to several locations within the City, including Kinosoo Beach, Cold Lake Marina, Energy Centre, City Hall, 4 Wing, shopping areas and more.

HOURS OF OPERATION

Monday-Friday: 7:00 am - 9:00 pm

Saturday: 9:00 am - 9:00 pm

No service on Sundays and statutory holidays except Canada Day and Remembrance Day.

FEES

Free of charge

SCHEDULE & ROUTE MAP

Visit www.coldlake.com/transit for more information or email clt@coldlake.com.



TRACK YOUR BUS

Download TransLoc – Cold Lake Transit's mobile app. Visit www.coldlake.com/transit for more information.

COLD LAKE ADAPTIVE TRANSIT

A shared-ride transportation service for people with a permanent, temporary, or intermittent disability. CLATS operates one wheelchair-accessible vehicle equipped with a ramp, hydraulic lift and wheelchair restraint systems. CLATS is available to permanent Cold Lake residents and provides service within the City of Cold Lake.

FEES

Fares are paid with a pre-purchased punch card available for purchase from City Hall and Cold Lake and District FCSS. Visit www.coldlake.com/fcss for current rates. Clients must complete an application form, and be approved by the City, before being eligible to book a ride. For more information, contact Cold Lake and District FCSS at 780-594-4495.

HOURS OF OPERATION

7 days/week: 8:30 am - 4:30 pm

Friday extended service: 8:30 am - 9:30 pm

No Service on statutory holidays.